



# Smart Technology



**Company Profile**

# Company Background

- ❖ **Smart Technology was established in 2000. Smart Technology is a technology and services enterprise that helps businesses deploy smarter document management strategies and find better ways to work. Smartec provides the document industry's broadest portfolio of products offerings including:**
  - ❑ **Color and Black & White Printing.**
  - ❑ **Publishing systems.**
  - ❑ **Digital presses.**
  - ❑ **Copiers.**
  - ❑ **Multifunction devices.**
  - ❑ **Network Printers.**
  - ❑ **Fax Machines.**
  - ❑ **Software Solutions.**
  - ❑ **Personal computers, Servers & notebooks.**
  - ❑ **Supplies: such as toner, paper and ink.**
  
- ❖ **Smartec Global Services helps clients simplify their document, information and intensive business processes like customer communications, billing, training and records management. Smartec also offers associated, support and after sales services.**




<http://www.smartec.com.eg>



# Company Background

- Smart Technology is committed to **Customer Satisfaction**, which is recognized as the company's main priority. Internal processes are geared towards achieving this objective, and to ensure delivery of quality services. In recognition of its achievements in this field.
- ❖
- ❖ **AFTER SALE SERVICES :**
- ❖ We have a professional service force which allow us to provide our contracted customers with a high performance & quality of services it made us the first company in Egypt have such services in our sector such as:
- ❖ **Response time:**
  - ❑ 8 hours from receiving your call.
  - ❑ Maximum 48 working hours to repair the machine.
  - ❑ Replace the machine in case of it will take more than 48 hours by anther one.
- Smartec was proud to receive the prestigious Cairo Quality Award in 2001 and was certified ISO 9001:2000 for the Quality Management System which supports the Service and Logistics Operations in 2004".



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- Smartec got partnership with many multinational companies in the middle east.
  - Smart Technology is the integrated solution company with the expertise to design and build complete IT system for you using the right products from the leading companies.



<http://www.smartec.com.eg>

# Company Segment

Smart Technology network provides an unparalleled advantage over other competitors, making it possible to run custom data applications for specialized industry segments. The focus on key industries enables Smartec to pinpoint customer needs. Collaboration with market-leading partners, also enables Smartec to offer unique solutions and improve the way business gets done.

Smartec specializes in serving the following vertical industries:

- Communications
- Construction and Building
- Education
- Field Services
- Financial Services
- Government/Public Sector
- Healthcare
- Hospitality Services
- Insurance
- Manufacturing
- Professional Services
- Public Safety
- Real Estate
- Retail
- Transportation and Distribution
- Utilities





# Official Distributor

OKI Printing Solutions is a market leader in the global color printer market, with representation in 120 countries worldwide.

OKI Printing Solutions is a global business-to-business brand dedicated to creating cost effective, professional in-house printing solutions. Our portfolio of award winning products and solutions assists businesses of all sizes and budgets.

## 3 Year Warranty

We are so convinced of the high quality of our products that we are offering you an extension of the standard warranty period to 3 years – for free!

# OKI

PRINTING SOLUTIONS

MFPs



Mono Printers



Colour Printers



Dot Matrix



Fax



## Consumables

Genuine OKI Printing Solutions Original consumables should be used at all times so that your product continues to perform at the highest level and delivers the most professional, cost-effective results.

<http://www.okime.ae>

 **Smartec**  
— Smart Technology —  
Integrated Solution

<http://www.smartec.com.eg>

# Official Distributor

A Japanese company founded in 1908, Brother has 19 production facilities and 43 sales companies operating in 41 countries in different regions today.

**brother**<sup>®</sup>  
at your side

Brother is now a leading brand that produces quality innovative products for the print and imaging, labelling and sewing markets. Key products include laser printers, Multi-Function Centres (MFCs), fax machines, labellers and label printers.

**AWARD WINNING  
A3 MULTIFUNCTION  
INKJET PRINTERS**

certified for  
Windows  
Vista™

Mac



**brother** Print • Copy • Scan • Fax

"Brother tops  
all the laser categories"




Monochrome  
laser printer

Colour laser  
printers



READERS'  
PC  
CHOICE

September 7, 2010  
Brother Printers



A trusted brand worldwide that believes in the "Customer First" approach in all aspects of our business, Brother has continuously met the varied needs of our customers through our comprehensive range of quality solutions.

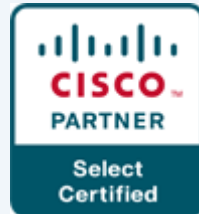
<http://www.brother.ae>

**3** YEAR  
WARRANTY

**Smartec**  
— Smart Technology —  
Integrated Solution

<http://www.smartec.com.eg>

# Official Partner



Smartec provides computer hardware and computer service solutions that enable your business to operate at optimal level. Well designed and maintained computer networks allow your company to operate in an efficient manner.

*Therefore all our energy and expertise is devoted to one thing: providing you with the IT products and services that will help position you at the top of your industry. We'll go the distance to win your trust. Because from there, we know we'll win your business*



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# Contact us

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